



Terms and conditions – Due Diligence/Background Enquiry What we undertake to do A due diligence or background enquiry will be conducted by us using resources we have invested in to attempt to provide information on the person or entity sought. Guarantees NO Guarantees are given as to a successful outcome, we will however endeavour to investigate every line of enquiry within our knowledge and resources. Timescale As with every investigation the logical outcome cannot be predicted at the onset and timescales vary on each individual enquiry. The enquiry will commence as soon as cleared funds are received by us. If an investigation fails to give a positive outcome it will be reviewed weekly for the first calendar month and monthly thereafter the reason being, databases are updated on an ongoing basis and new information may come to light that will trigger a fresh line of investigation or a positive outcome.

What we will do.

A due diligence or background enquiry will be conducted by us using resources we have invested in to attempt to provide information on the person or entity sought.

What you will get.

On completion of the investigation, and if successful you will be provided with a full report.

Costs and Payment.

Fees at the agreed and published rates of £500.00 + VAT will be paid for the agreed resources. These fees will be paid in advance.

NO GUARANTEES ARE GIVEN AS TO A SUCCESSFUL OUTCOME, WE WILL HOWEVER ENDEAVOUR TO INVESTIGATE EVERY LINE OF ENQUIRY WITHIN OUR KNOWLEDGE AND RESOURCES, THEREFORE, YOU AGREE THAT YOU ARE MAKING PAYMENT FOR OUR TIME SPENT ON THE INVESTIGATION,

YOU AGREE THAT UPON OBTAINING THE REQUESTED INFORMATION THIS WILL NOT BE USED FOR ANY MALICIOUS REASON OR, WHICH MAY RESULT IN CAUSING SOMEONE FEAR AND ALARM.

YOU AGREE THAT IN CERTAIN CIRCUMSTANCES WE MAY ASK YOU TO PROVIDE YOUR SOLICITORS DETAILS FOR US TO PASS ON THE INFORMATION OBTAINED IF:

- a) **It is deemed that the subject of enquiry is living in protective custody.**
- b) **It is deemed that the subject of enquiry is believed to be a vulnerable person.**

c) It is deemed the subject of enquiry has previously been subject to domestic violence/abuse.

We reserve the right to terminate the investigation if any terms and conditions are reasonably judged/found to have been breached.

BY MAKING PAYMENT YOU AGREE TO THESE TERMS AND CONDITIONS.