

Due Diligence & Background Enquiries – Terms & Conditions

1. Scope of Services

We will conduct due diligence or background enquiries using our resources to provide information on the specified individual or entity. Clients may choose either a Basic or Advanced Due Diligence service.

2. Service Levels & Fees

- Basic Due Diligence: £500.00 + VAT

- Advanced Due Diligence: £1,200.00 + VAT

All fees are payable in advance. Fees also apply if our agents have to attend court to give evidence.

3. Guarantees & Timescales

- No guarantee of a successful outcome is provided, though we will pursue all reasonable lines of enquiry within our means.

- Timescales vary by case; investigations begin upon receipt of cleared funds. Cases without positive results are reviewed weekly for the first month and monthly thereafter.

4. Deliverables

If the enquiry is successful, a full written report will be provided.

5. Important Conditions

- You are paying for time and expertise, not a guaranteed outcome.

- Information obtained must not be used maliciously or to cause distress.

- We may require your solicitor's details to handle sensitive cases (e.g., subject is vulnerable, in protective custody, or a victim of abuse).

6. Right to Refuse or Terminate

We reserve the right to terminate investigations if any terms are breached.

7. Confidentiality & Data Protection

All information is processed securely and confidentially in compliance with data protection laws.

8. Governing Law

These terms are governed by the laws of Scotland.

By making payment, you confirm your agreement to these terms and conditions.